



Visiting the Museum: Frequently Asked Questions

Does/Do my baby/children count?

Yes, for occupancy counts, even a little one counts, though we do provide free admission to anyone 16 and younger.

I didn't buy tickets in advance, can I come in?

We hope to have space for you to join us in this group. If not, you can look online to see what time slots are available, call 508-487-1750, or we can check together.

I'd like to pay with cash or check.

Sure, we can process that in person at the front desk. In order to hold your space, please reserve tickets online if you haven't done so already.

I bought tickets for the wrong time.

Do you know when you were hoping to come? Is there a slot available in the time you were hoping to come? We can switch you over. We may have space in the next time slot.

I need a refund.

Sure, we'd be happy to help process a refund. Please call the office and ask to speak with Grace (508-487-175), email Grace (gryderomalley@paam.org) or leave us your contact information and we will pass it along to her. We aren't able to process refunds in person at this time.

I didn't get enough time to look at everything.

This one time, we'd be happy to have you come back for another time slot on us. Please call the office and ask to speak with Grace (508-487-175), email Grace (gryderomalley@paam.org), or leave us your contact information and we will pass it along to her. We aren't able to process a comp ticket in person at this time.

Can I use your restroom?

Due to state occupancy restrictions, we are limited to allowing access to our restrooms to ticketed visitors. There are porta-toilets available two blocks closer to town in the Hall Park, across from Spindler's, 386 Commercial St, as well as various other locations closer to town.

Can I renew my/buy a membership?

Yes, memberships can be purchased/renewed in person at the front desk, online or over the phone.

Can I go up to the offices to talk to / to deliver / etc.

A staff member would be happy to talk to you over the phone so I can see if they are available or give you their email address. We have shifted to hybrid work, splitting our time in the office and at home, but are still readily available by phone or email.

I was hoping to look at the artist files/archives/Hopper diaries.

We would be happy to put you in touch with Seth or Jim to get you the materials you're looking for. We don't currently have public access to these resources but can get them scanned for you.

Are galleries open in town?

Yes, though galleries keep their own hours, so we'd recommend checking their websites or giving them a call.

PROVINCETOWN ART ASSOCIATION AND MUSEUM

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